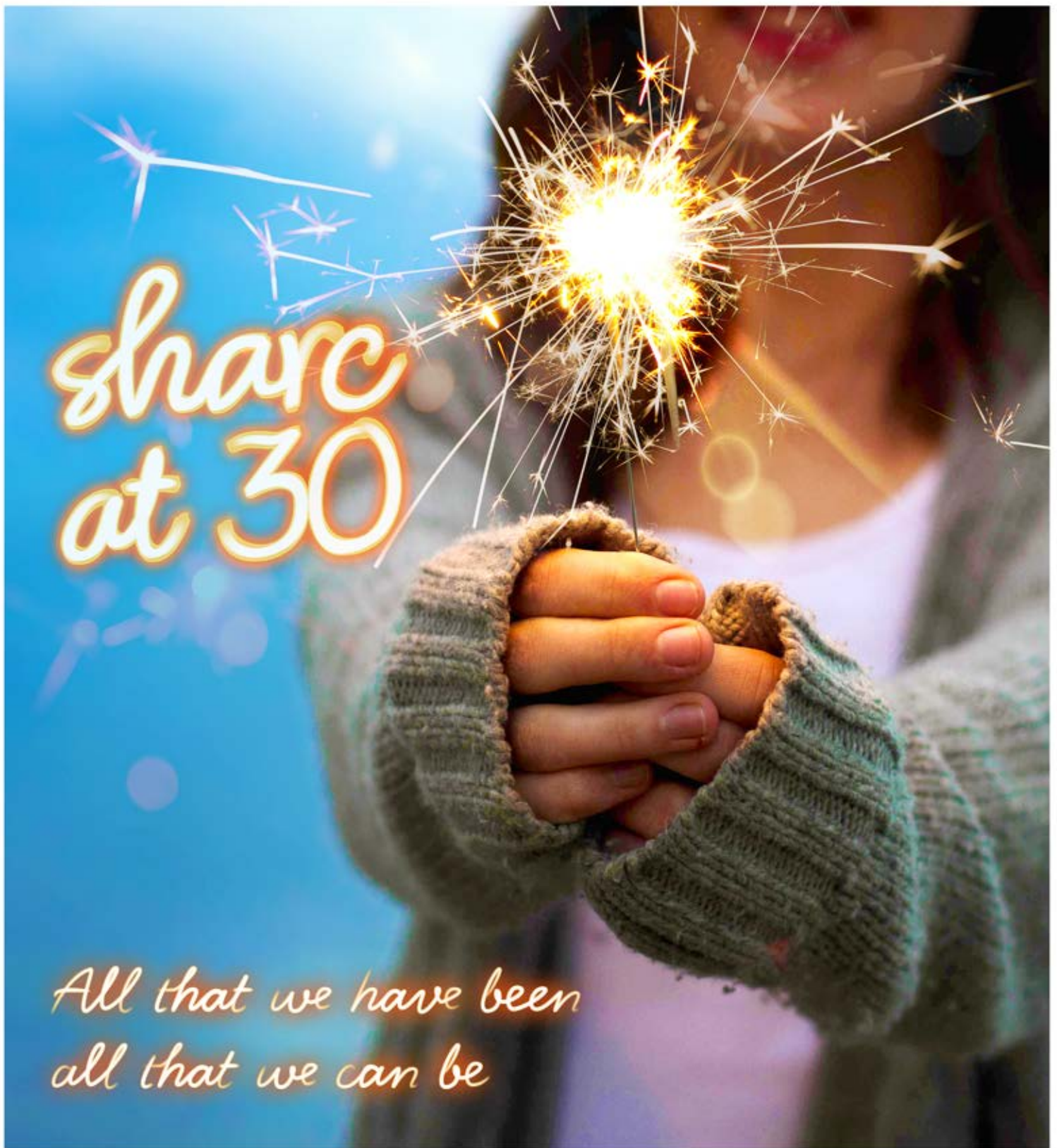




ANNUAL REPORT 2024/25

Acknowledgement of Country

SHARC acknowledges Aboriginal and Torres Strait Islander peoples as the Traditional Custodians of the land and acknowledges and pays respect to their Elders, past and present.

SHARC's premises are based on Bunurong Country. We recognise sovereignty has never been ceded, and that our work takes place locally and nationally on what always was and always will be Aboriginal land.

Recognition of lived experience

SHARC respectfully recognises people with lived and living experience, who break through the barriers of stigma and marginalisation to be themselves, tell their stories and advocate for positive change for our community.

Diversity statement

SHARC celebrates, values, and includes people of all backgrounds, genders, sexualities, cultures, bodies, and abilities.



Aboriginal and Torres Strait Islander people should be aware this publication contains images and names of deceased persons.

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All that we have been, all that we can be

A universal symbol of knowledge and hope, light represents the power to overcome challenges and bring order out of chaos.

Since 1995, SHARC has been a spark of light for people harmed by addiction.

As we celebrate SHARC’s first 30 years, we honour our past, and all that has been achieved. We deeply value the vision and determination of our pioneers, who brought the Self Help Addiction Resource Centre into being.

We stay close to our roots, always, even as we evolve and grow.

We recognise the miracle of SHARC’s survival, of our individual and collective survival. We hold close the ones we’ve lost.

We bear witness. To SHARC’s impact across the decades, rippling through families, communities and generations. Touching, transforming, and saving lives.

Today, we reflect on all that SHARC has become. As a community, we continue to explore our place in the world, our purpose and identity.

We turn towards the future and we see potential. A world of possibility.

We are SHARC

SHARC is a community of people impacted by alcohol and other drugs, gambling, and related harms.

Together, we work towards a society where lived expertise is at the heart of inclusive communities, services, and systems.

Our lived experience-led services include phone and online support, education programs, peer support groups, consumer representation, residential recovery, workforce training, supervision and support, and more.

Based in Melbourne, SHARC offers programs and services across Victoria, and increasingly, nationally.

Our vision

Lived expertise is at the heart of inclusive communities and services, where people proudly share their experience and support each other in a society free of stigma and discrimination.

Our purpose

We transform lives, services and society through our community's lived and living experience of alcohol and other drugs, gambling and related harms.

Our values



SHARC is growing and evolving. The strategic plan guides the organisation's direction as we continue to navigate a changing environment.

The focus of the current strategic plan is the expansion of our services, influencing public opinion, and playing a key role in sector reforms.

These priorities are underpinned by our commitment to financial and workforce sustainability.

SHARC's distinctive lived and living experience perspective is at the heart of this strategic direction, ensuring we remain connected to the communities we serve.

The plan reflects the voices and lived experiences of consumers, family members, staff, volunteers, the community, and Board members.

It incorporates honest and bold feedback from stakeholders in defining our priorities and objectives.

While we anticipate growth in our core services, our culture – as captured in our values – remains. This is what makes SHARC unique.

SHARC's strategic plan for 2024–27 is defined by five pillars which support the core of our strategy.

Strategic pillars

1.

Strengthening our foundations

We will strengthen our governance, corporate systems, financial sustainability, brand, and internal connections to support us as we deliver and expand our work.

2.

Sustaining our community

We will continue to develop our innovative models and support consumer- and family-led initiatives to transform systems, policies, and social attitudes.

3.

Expanding lived experience-led services

We will deliver, enhance, and expand our lived experience-led services for people impacted by alcohol and other drugs, gambling, and related harms, strengthening self-help and mutual support.

4.

Embedding lived expertise

We will lead sector change, building knowledge, skills, and capacity to embed lived expertise voices and roles across the alcohol and other drugs sector, mental health, justice and beyond.

5.

Changing systems and society

We will continue to develop our innovative models, and support consumer- and family-led initiatives to transform systems, policy, and social attitudes.

Our programs and services

Residential Peer Programs

RPP provides support through accommodation, group work, and life skills. Services include community-based housing and day programs for young people, supportive and affordable homes for adults in recovery, and a recovery support program for women aged 26 and over.

Association of Participating Service Users

APSU is the peak Victorian consumer body for people who use, have used, or are eligible to use alcohol and other drug (AOD) services, as well as their families and supporters. We support our community to use their voices and experiences to change the AOD system.

Family Drug & Gambling Help

FDGH provides practical help, information and support to families and friends affected by a loved one's drinking, drug use or gambling. The program provides professional and peer-based services across Victoria, including support groups, educational programs and a 24-hour helpline.

Peer Projects

The Peer Projects program supports the growth, development and sustainability of the AOD lived experience workforce. It provides peer workforce planning, recruitment, training, and supervision in Victoria and interstate. Peer Projects also supports people in the justice system due to alcohol and drug use.

Shared Services

This team provides cross-functional support to SHARC's programs and work streams. It includes finance, information technology, contract management, organisational support and development, and communications staff.

Lived & Living
Experience at
Heart

LLEAH

Peer
workforce
development
& support

Peer worker model

Peer Mentors
in Justice



Consumer
advocacy

Speaker Bureau

Consumer
participation
training

Flipside
magazine

Intentional
Peer Support
Australian Hub



Oxford
Houses

US Women's



RESIDENTIAL
PEER PROGRAMS

Recovery
Support
Services

sharc

Self Help Addiction Resource Centre

shared SERVICES

Human resources

Organisational
support &
development

Finance, ICT
& contract
management

Communications

FAMILY
DRUG AND
GAMBLING **HELP**

BreakThrough:
Families
Understanding
Addiction

Family
support
groups

InFocus
Education
Program

Muslim
Youth, Adult
& Families
(MYAF)

Helpline (24/7)

Three Sides
of the Coin

Chair's report



Nikki McCoy

So much has changed since SHARC began 30 years ago. Yet what really stands out is our ability to stay true to our roots, always centering the voice of lived experience in our leadership, workforce and community.

We now have an entirely lived experience Board. We need to build more diverse representation by collaborating with all affected communities: First Nations, culturally and racially marginalised (CARM), and rainbow (LGBTIQA+).

As we continue to grow, we must embed the voices of all people struggling with alcohol, drug, and gambling issues.

This is to ensure that as SHARC continues to grow, we embed the voices of all people struggling with alcohol, drug, and gambling issues. We must listen and learn to grow our knowledge and wisdom through cross-cultural collaboration.

In May, the Board joined the leadership team for a planning day. It was a valuable opportunity to cocreate, share understandings and get to know each other.

Connections were also forged overseas with specialised lived experience and advocacy

groups leading the way internationally. SHARC has formed strong relationships with Yale University, US, and Safespot.

We also stand strongly in alliance with Faces and Voices of Recovery in the United States and Oxford House, all doing extraordinary work advocating and leading change.

In June, SHARC formally transitioned from an incorporated association to a company limited by guarantee, as decided by our members. As a result, we have a new constitution setting out how the organisation is governed. This underscores our commitment to being peer-led.

The Board is in the process of undertaking governance training so we can provide the best environment for organisational growth. This will also create mentorship and learning opportunities for the next generation of lived experience governance.

In closing, I am grateful for the heart-led leadership of the CEO, Clare Davies.

The Board looks forward to continuing to work with the management team to provide leadership and expertise in the workforce, governance, and policy realms, and offer a haven for youth, families, and all those navigating addiction and recovery.

Our Board



Nikki McCoy

Chair



Robert Hughes

Vice Chair

*Governance & Remuneration
Committee (GOVCO) Convenor*



Jessica Hickmott

Director



Bernard Hickey

Director



Bella Anderson

Treasurer



Karen Lococo

*Finance, Audit & Risk
Management Committee
(FARMCO) Convenor*

Our leadership team



Clare Davies

Chief Executive Officer



Emer Diviney

Manager, APSU



Matthew Corbett

*Senior Lived Experience
Manager*



Robert Campbell

*Program Manager,
FDGH*



Brendan Ritchie

*Acting Manager,
Peer Projects*



Andrew Wilson

*Manager, Organisational
Support & Development*



Catherine Raine

*Manager, Finance,
ICT & Contracts*



Nicole Thompson

*Deputy CEO/Manager,
Residential Peer Programs
(until January 2025)*



Clare Davies

What an extraordinary 12 months it's been for SHARC. We find ourselves in a period of transformational change and growth amid unprecedented times, as wars, uncertainty and divisiveness appear to dominate the world stage.

We see and feel the consequences as we work with folks and organisations in the US and elsewhere.

Closer to home, I was disheartened but not surprised, when recommendations by the Royal Commission into Victoria's Mental Health System were wound back.

This reflects the varying degrees of investment in our sector nationally – an environment SHARC must increasingly navigate as we expand beyond Victoria.

Meanwhile, the demand for our services has never been greater; our commitment to meaningful and lasting change, to breaking through the barriers of stigma and discrimination, stronger than ever.

These challenges have seen our community show up at every opportunity – in our service delivery, advocacy, and co-design.

By sharing our stories, raising our voices, forging a path.

And increasingly, by using our expertise to inform and advise on governmental policy, strategy, and system reform.

I am heartened, too, by the long-overdue deep dialogue taking place around lived and living experience. SHARC is a leader in this space and increasingly viewed as a model of lived experience in action.

Of course, this work does not take place in isolation, but alongside our allies, partners, and supporters, with whom we share a clarity of purpose.

In March, SHARC led a cross-sector collaboration to host the Lived and Living Experience Workforce (LLEW) forum with the Victorian Department of Health. The one-day event was a resounding success, with more than 350 in-person and online attendees at presentations, panels and activities united by the theme, Distinct Disciplines, Collectively Leading Change.

The forum also saw SHARC, with partner agencies, launch the LLEW discipline frameworks. This is one of the workforce projects we began in 2022 and we believe they are the first of their kind worldwide.

This year, we actively engaged with the National Inquiry into the Health Impacts of Alcohol and Other Drugs, launched in July, and the Victorian Alcohol and Other Drugs (AOD) Strategy, announced in October.

After decades of silence on these critical issues at both state and

I am heartened by the long-overdue deep dialogue taking place around lived and living experience. We are a leader in this space and increasingly viewed as a model of lived experience in action.

federal levels, it is encouraging to see formal processes now underway. Negotiating a comprehensive, 10-year Victorian strategy is complex, but we are committed to ensuring SHARC's expertise and voice play a pivotal role.

At the same time, our national presence continues to grow, with more services available online. The team travels across the country to deliver training, consult on policy initiatives, and provide subject matter expertise.

SHARC is honoured to manage the Intentional Peer Support (IPS) Australian Hub, which enriches us as an organisation and extends our connections across the globe, reminding us we are part of something bigger.

None of this would be possible without the heart of SHARC – its people. We are a community of members, supporters, volunteers, partners, staff, and Board members.

The longevity of SHARC is a testament to your dedication. Thank you for everything you do.

A tribute to Nicole Thompson

The SHARC community was profoundly saddened by the death of Nic Thompson, our beloved Deputy CEO, in January.

In her last weeks, she spent time with people and communities she held close, enjoying a holiday with family and joining colleagues to host SHARC's stand at the annual Midsumma Carnival.

Her job title doesn't come close to describing Nic's place in our community. As well as a deeply respected colleague, she was a confidant, advocate, champion, and friend.

Nic had been part of the SHARC community for decades, having first reached out for help as a young adult.

In 2020, she joined SHARC as the manager of our Residential Peer Programs. Two years later, she also took responsibility for the IPS Australian Hub and was appointed Deputy CEO.

To everything she did at SHARC, Nic brought her sharp mind and gentle nature.

One of her greatest attributes was the seamless integration of lived expertise with extensive qualifications and practice wisdom.

Nearing completion of a Master of Public Health, having received accolades and awards throughout her studies, she was the essence of a quiet achiever.

Nic's impact in the recovery community extends to peer support groups and 12-step fellowships across Melbourne and beyond.

At SHARC, her legacy lives in everything we do.

It is our honour to name Nic a life member of SHARC at the AGM in 2025.

Our heartfelt thanks

The success of the work we do at SHARC depends on collaboration with many supporters and partner organisations. Thank you for everything you gave, in so many ways, in a year when our services were as vital as ever.

Each and every contribution helps people to help themselves recover from addiction. Your support makes a significant difference in the lives of many right now – and for years to come.

Access Health & Community	Cohealth	Eastern Regional Coordinators Network	Headspace	Moorabbin Justice Centre
Alcohol & Drug Foundation	Connect Health	Eating Disorders Victoria (EDV)	healthAbility	Murray PHN
Alfred Health	Consumer Participation Practice Network (Victoria)	Family and Carer Research & Advocacy Network (FaCRAN)	Health Consumers Centre	MyCentre
Anglicare Tasmania	Consumers Health Forum	Fitzroy Legal Service	Helen & David Hains Foundation	Multicultural Youth Centre
Australian Alcohol & other Drugs Council (AADC)	Consumers' Federation of Australia (CFA)	Forensicare	Hepatitis Victoria (LiverWell)	Nas Recovery Centre
Australian Community Support Organisation (ACSO)	Court Services Victoria	Foundation for Alcohol Research & Education	Holstep Health	Narcotics Anonymous
Australian Government, Department of Health, Disability & Ageing	Department of Families, Fairness & Housing (Victoria)	Frankston and Mornington Drug & Alcohol Service (FaMDAS)	Inspiro Community Health	Nexus Dual Diagnosis Service
Australian Nursing & Midwifery Federation (ANMF)	Department of Health (Victoria)	Frontyard Youth Services	Jesuit Social Services	North Richmond Community Health
Ballarat Community Health	Department of Justice & Community Safety (Victoria)	Fuse Initiatives	Joint Addiction & Mental Health ECHO	North Western Melbourne PHN
Barwon Health	Dr Michelle Ananda-Rajah, then Member for Higgins	Gambler's Help	Junction Australia (South Australia)	North & West Metro AOD Service
Bendigo Community Health Services	Drug Education Network	Gateway Health	Latrobe Community Health Service	Northern District Community Health
Better Health Network	Drug Policy Australia	Gladstone Mindcare	Launch Housing	Nurse Midwife Health Program Australia (NMHPA)
Burnet Institute	EACH Social & Community Health	Glen Huntly Medical Centre	Loddon & Middleton Prison	Odyssey House Victoria
City Mission (Tasmania)	Eastern Consortium of Alcohol & Drug Services (ECADS)	Goulburn Valley Health	Mind Australia	Office of Responsible Gambling (NSW)
City of Glen Eira	Eastern Health	Grand Pacific Health (NSW)	Matilda Centre	Peninsula Health
City of Monash		Griefline	McAuley Community Services for Women	Penington Institute
Code Nation		Hamilton Centre	Melbourne City Mission	Perpetual Trustee Company
		Harm Reduction Victoria	Mission Australia	Primary Care Connect
			Monash Health	
			Monash University	

RMIT Social Work & Human Services	Tandem Carers	Westcoast Youth & Community Support (South Australia)
Reclink	Tasmanian Health Service (THS)	Western Health
rediCASE	The Link Youth Health Service (Tasmania)	Windana
Red Panther	The Outdoor Experience (TOE)	YFCC (Tasmania)
Relationships Australia Victoria	The Salvation Army	Yale University (US)
Roses in the Ocean	Today Design	Youth Drug & Alcohol Advice (YoDAA)
Rotary Albert Park	Turning Point	Youth Support & Advocacy Service (YSAS)
Run Into Recovery	Uniting Vic.Tas.	
SANDAS	University of Melbourne	
Sacred Heart Mission	Victorian Alcohol & Drug Association (VAADA)	
Safer Care Victoria	Victorian Collaborative Centre for Mental Health & Wellbeing (VCCMHW)	
Satellite Foundation	Victoria Legal Aid	
South West Healthcare	Victorian Mental Illness Awareness Council (VMIAC)	
Stronger Communities Programme	Victorian & Tasmanian PHN Alliance	
St Vincent's Hospital Melbourne	Vincent Care	
St Vincent's Hospital Sydney	Voices for Change	
Sunshine Coast Primary Health Network	WRAD Health	
Switchboard Victoria	Wellways	
The Australian Centre for Social Innovation (TACSI)		

Our volunteers

The folks who volunteer at SHARC are among our greatest supporters and our appreciation for their dedication and commitment can't be overstated.

The effective delivery of our services and programs relies on volunteers – and it's also more than that. Volunteers underpin our model of peer support in ways that are immediate, non-judgemental, and validating.

Each of our volunteers plays an important role. Thank you for showing up to answer the helpline, run support groups, do research, serve on advisory committees, provide event and admin support, and all the rest.

For pitching in, helping out, sharing your stories, speaking up.

We see and are deeply grateful for your skills, effort, generosity and wisdom.

In giving your time and energy to SHARC, you are playing an essential role in helping us serve with purpose.

Your support changes lives

There are all kinds of ways individuals, communities and organisations can contribute to our work. From making a one-off or regular donation, to becoming a member, to volunteering, leaving a bequest or sharing our posts on social media, see the last page of this report for details of how to get involved.

Our story

The history of SHARC is held by many people. It's as much about diverse memories, moments, and experiences as it is about specific events. All enrich our story. Here are a select few milestones from the past 30 years.

1985 **The US Society founded**

The Understanding & Support Society is formed by a group of people in recovery to provide a drug-free, home-like environment for those who need it.

1987 **SHASU established**

Self Help And Substance Use is established as an umbrella organisation for drug self-help groups.

1995 **Amalgamation creates SHARC**

The US Society and SHASHU combine to form the Self Help Addiction Resource Centre.



1997 **SHARC formally incorporated**

The organisation becomes SHARC Inc.

1998 **First CEO appointed**

Gordon Storey, a driving force behind the formation of SHARC, is named founding CEO.



2000 **FDH & APSU established**

Family Drug Help and the Association of Participating Service Users are launched and auspiced under the SHARC umbrella of services.

2004 **RSS program formed**

The Residential Support Services program for young people aged 16-25 years opens.



2007 **New chapter begins**

SHARC moves to Carnegie and long-time Board member Michael Sgro is appointed CEO.

2008 **Heather Pickard joins SHARC**

Heather leads SHARC for 15 years and is our longest-serving Chief Executive Officer.



2014 Women's recovery house opens

SHARC opens a recovery house for older women and names it the US Women's Program House in honour of our origins.

2014 Oxford Houses partnership

Mind Australia and SHARC form a partnership to support the Oxford Houses program. SHARC takes on sole management in 2020, with funding support from the Australian Nursing & Midwifery Federation (Victoria Branch) from 2021.



2015 Breakthrough begins

The Breakthrough: Ice Education for Families program commences in partnership with Turning Point and the Bouverie Centre.

2016 Peer Projects established

The program is launched to support Victoria's AOD lived experience workforce.



2019 IPS comes on board

SHARC becomes the Australian hub for Intentional Peer Support.



Annual Report 2024/25

2020 Family Drug Help becomes FDGH

FDH expands to include support services for people affected by gambling. Three Sides of the Coin joins SHARC a year later.

2022 New leader starts

Clare Davies is appointed as CEO.

2024 LLEAH launched

SHARC creates the Lived & Living Experience at Heart program in partnership with LLEW experts from Australia and Yale University, US.



2025 SHARC celebrates 30 years

The impact of our work is visible not only in the lives of individuals and their loved ones but in sectors, systems, and policy.

One thing never changes

Our lived experience is what makes SHARC unique – and it has been that way from the very start.

Back in the '80s, a group of people who were in recovery from addiction came together with the intention of helping others who were still struggling.

These pioneers were deeply passionate and committed. The help they offered was based on what enabled them to get well, including empathic understanding and support and a safe, drug-free environment.

The early years of SHARC were tough, as the organisation worked to establish its credentials and secure funding. It survived thanks to the vision and determination of the pioneers, who made the continued evolution of SHARC possible.

Many people played an important role in the origins, early days and first years of SHARC. We remain indebted to, and inspired by, the path they forged. Among them were:

- John Campbell
- Caro Clark
- Margaret Hamilton
- David Hartmann
- Angela Ireland
- Alan Murnane
- Jo Odessa
- Heather Pickard
- Susie Ritz
- Michael Sgro
- Richard Smith
- Gordon Storey (died 2015)

Our impact

This year, SHARC touched the lives of more than 12,000 individuals and loved ones affected by gambling, alcohol, and other drugs.

We did that in all kinds of ways – here are just a few.



66 lived experience workers from 23 agencies received discipline-specific supervision



77 people went through our residential programs



HELPLINE



5000+ calls to Family Drug and Gambling Help's 24/7 helpline

TRAINING



116 participants completed Peer Worker training

140 workers completed Organisational Readiness training to help them introduce or expand a peer workforce

PARTICIPATION

800 APSU members, a 58% year on year growth in membership

242% increase in consultations, advisory group participation, and other strategic engagement activities by APSU members

333% increase in applications to the Regina Brindle Grant Program



103 people attended Introduction to Peer Work training

700 people attended 35 training programs delivered by the Intentional Peer Support team

51% of helpline callers were the parent of someone with AOD or gambling challenges

39% of helpline calls were about alcohol, followed by Ice (28%) and cannabis (19%)

Year in review

JULY **FDGH marks milestone**

Launched as Family Drug Help in 2000, Family Drug & Gambling Help reached a quarter century.



AUGUST **Gathering to remember**

SHARC marked International Overdose Awareness Day with a community gathering. More than 80 people came together to reflect, share, and support one another, and place stones around our memorial tree.

SEPTEMBER **Anniversary for APSU**

The Association of Participating Service Users hit 25 years of tireless advocacy.



OCTOBER **Oxford Houses celebrated**

Current and former residents were among those who gathered at SHARC to acknowledge the 25th anniversary of Oxford Houses Australia (OHA).

NOVEMBER **New life members**

Two members of the SHARC community were honoured as life members at SHARC's AGM. Bella Anderson (far right, with Board chair Nikki McCoy) has supported SHARC since its beginnings. Marg Quon was recognised for her dedication to FDGH and APSU over many years.



DECEMBER **Storytellers highlight harm**

Lived experience storytellers from Three Sides of the Coin performed at the Victorian Gambling and Casino Control Commission during Gambling Harm Awareness Week. Their stories drove home the deep links between gambling harm, mental health, family violence, and crime.



JANUARY **Diversity in action**

SHARC staff proudly participated in the Midsumma Carnival at Melbourne's Alexandra Gardens, hosting a stall with resources and information. Midsumma is an opportunity for SHARC to connect with the LGBTQIA+ community about our services and programs.



FEBRUARY **Manal makes an impact**

SHARC's Manal Shehab was named 2025's Woman of Impact for her tireless efforts to end family violence in faith and diverse communities. Manal, a counsellor with the Muslim Youth, Adult & Families (MYAF) program, received the award from migrant and refugee settlement agency, AMES Australia.



APRIL **Grant recipient announced**

APSU named Inner South Family and Friends (ISFAF) as the recipient of the annual Regina Brindle Grant. ISFAF is a voluntary group of family and supporters calling for change in the mental health service system for over 30 years.

MARCH **LLEW forum hosts launch**

Two discipline frameworks for the Lived and Living Experience Workforce (LLEW) were launched at a forum for LLE consumer and family/carer workers from the AOD and mental health sectors. The forum and frameworks were led by SHARC, with partner agencies.



MAY

Happy anniversary!

SHARC celebrates 30 years in 2025.



JUNE **Heather honoured**

Former CEO Heather Pickard, a pioneer of self-help and mutual support, awarded the Medal of the Order of Australia (OAM).

Residential Peer Programs



RSS residents on Phillip Island in June

The graduations of seven young people from Residential Support Services (RSS) were among the program's significant milestones this year.

Each graduation marks not only the culmination of up to 12 months of commitment and effort from a young person but is a powerful demonstration of resilience and growth.

An individual's completion of the program also reflects the dedication and intensive support of our staff and volunteers.

Graduations continue to be among the most meaningful markers of the impact of RSS, which provides community-based housing and day programs for people aged 16 to 25.

For 12 RSS residents, a three-night trip to Phillip Island in June was also a highlight. For most, it was their first time away from the structured program environment and in some cases, their first holiday experience.

This opportunity provided more than just a break — it created space for new experiences, strengthened peer connections, and allowed residents to explore what recovery can look like outside their usual context.

It also represented an important step in building confidence, trust, and a sense of possibility.

Another achievement was the successful completion of a 12-month traineeship. Bella, who joined RPP as

a government-funded trainee while studying for a Diploma of Community Services, was subsequently offered an ongoing support worker role in May.

This underlines both the effectiveness of the traineeship initiative and the program's role in building workforce capability and providing career pathways in the AOD sector.

Together, these milestones showcase the strength of the program's holistic approach — offering young people both the structure of supported accommodation and the opportunity to engage in transformative experiences which foster long-term recovery.

Meanwhile, the US Women's Program House continues to operate at full capacity and manage an ongoing waitlist.

The program offers women aged 26 and over an opportunity to build on their recovery in a community setting. It is based on the principles of self-help, mutual aid, and peer and community support.

On average, women reside in the program for one to two years, focusing on grounding themselves in recovery and building the stability needed for a positive transition back into the community.

This year, two women successfully completed their time at the US Women's House and were reintegrated into the community with stable housing and employment.

Oxford Houses celebrates 25 years

Current and former residents were among those who gathered to celebrate the 25th anniversary of Oxford Houses Australia (OHA) in October.

They were joined by a crowd of supporters to recognise a quarter century of OHA assisting residents to develop independent living skills.

Among them was The Australian Nursing & Midwifery Federation (ANMF), a key supporter of OHA since 2021. The organisation's funding provides safe, supported housing for people recovering from substance use and other co-occurring issues.

Our partnership with ANMF's Victorian Branch has helped participants to rebuild their lives, reconnect with family and community, and successfully return to work.

The ANMF's continued generosity has supported the strengthening of the alumni network and relationships with Oxford Houses in the US, among other initiatives.

Most importantly, it has ensured the program's sustainability, for which we are deeply grateful.



Taking a break
on Phillip Island

"SHARC didn't just help me stop using – it gave me a future worth living. I'm proud of who I've become."

– Joanna, senior RSS resident

Highlights

- +** Seven young people graduated from Residential Support Services (RSS), the culmination of up to 12 months' commitment and effort
- +** Oxford Houses Australia celebrated 25 years of supporting residents to develop independent living skills
- +** A three-night trip to Phillip Island was a major step for 12 RSS residents in building confidence, trust, and a sense of possibility

Joanna, senior RSS resident

"I was born into addiction. My mum was using when pregnant, and I came into this world withdrawing.

At 15, I was already heavily into drugs. Later, I fell into a five-year abusive relationship where everything revolved around scoring. Eighteen months ago, I hit rock bottom. A doctor connected me to detox, then day-hab.

Eventually, I was admitted into residential support at SHARC. I struggled at first, but over time I started to change.

The support from the staff has been huge. They stood by me, even when I struggled. They've encouraged me, even with things outside of recovery – like helping me get through my driver's licence test.

That might sound small, but to me it was massive. It gave me confidence and independence.

Now, after 15 months drug-free, I've grown from someone who constantly needed support, to someone who gives support. I'm a senior resident at SHARC – people look to me for guidance.

Becoming a senior gave me the courage to start looking into study. I've applied for youth work because I want to give back to the community.

SHARC didn't just help me stop using – it gave me a future worth living. I'm proud of who I've become."

Name has been changed

Family Drug & Gambling Help

Demand for FDGH's services grew to unprecedented levels this year as the program marked its 25th anniversary.

Participation in BreakThrough increased to more than 2000 people, the highest number since it began in 2015.

The education program, developed in partnership with Turning Point, provides information, strategies and referral pathways to families affected by addiction.

how it affected the entire family.

Three Sides of the Coin had a strong impact through 35 professional and sector development sessions and eight community presentations.

These reached more than 550 people, who reported positive outcomes including increased awareness of gambling harm and greater understanding of gambling as a public health issue.



Rob Campbell (third from left) with other presenters at AFINet in Quebec

BreakThrough's new attendance record was set despite the ongoing challenges of shame and stigma faced by families seeking support.

One participant said the program was life-changing after just one session: "I gained a lot of knowledge about self-care, coping strategies, but most of all seeing I'm not alone in my struggles."

Meanwhile, 100 per cent of surveyed participants across all FDGH programs said they would recommend them to others.

Demand was also high for InFocus, a six-week education program for families and friends impacted by a loved one's drug and alcohol use.

Eight groups ran during the year, with more than 90 per cent of attendees reporting they felt more informed about their loved one's addiction and

Three Sides of the Coin has raised awareness about gambling addiction through storytelling, creative workshops and advocacy since 2011.

In May, FDGH was showcased on the global stage at a conference hosted by the Addiction and the Family International Network (AFINet) in Quebec.

Program manager Robert Campbell presented on the crucial role of FDGH's volunteers in supporting families affected by addiction. "Volunteers with lived experience are the quiet heroes of peer support," he said.

"They answer helpline calls, run family support and education groups, and offer a unique empathy. They ensure families facing the impact of addiction are not alone."

At SHARC, 'family' means family of origin and family of choice

"We have cried together and shared experiences we cannot voice outside the safety of the group."

- Supper club member

"It's very obvious you all have such compassion for us as families – and you role model compassion for our loved ones extremely well."

– BreakThrough participant



Supper club founders Marg and Heather

Emma & John, support group participants

"Your organisation and programs have had a profound impact on us and our son. Through the education courses and support groups, we became more knowledgeable and confident in discussing his situation. Seeing our involvement and care inspired him to reflect and push harder.

Knowing others faced similar challenges was a godsend, helping us build common ground as a couple. [We are] now more open with friends and family about his addiction, without shame.

Thank you for providing these programs – you've truly changed our lives, and we will be forever grateful."

Names have been changed

Highlights

- +** The value of FDGH was resoundingly reinforced by program participants – 100 per cent of those surveyed would recommend them to others
- +** The crucial role of FDGH's lived experience volunteers was showcased on the global stage at the Addiction and the Family International Network (AFINet) conference in Quebec
- +** Launched as Family Drug Help in 2000, FDGH celebrated 25 years in 2025

Supper club provides vital care

Families bereaved by the loss of a loved one to addiction are receiving life-changing support through the Bereavement Supper Club Support Group.

Facilitated by a grief and loss counsellor, the group is designed to provide structured support to bereaved family members.

The club has been running for more than 10 years, with an average of eight people currently attending monthly online sessions.

Bereavement associated with addiction-related death is recognised as a particularly complex and multifaceted form of grief.

The group enables participants to reflect on and share memories of their loved ones before the onset of addiction, preserving their dignity and honouring their identity.

Members are supported in expressing their grief, including experiences of loss, regret and other complex emotional responses before and after the death, in a safe environment.

One participant said the group had saved her life. "I found SHARC while I was caring for my mentally ill, addicted son. After he died, I became a member of the supper club.

The facilitator keeps us all safe, allowing us to talk about our loved ones without fear or judgement.

The group gives each other love and support. We all understand the trauma and grief that are so unique on this journey."

Association of Participating Service Users

Membership of APSU grew by 58 per cent to 800 as the program celebrated a quarter century of tireless advocacy.

The amount of advisory group participation, consultations, and other strategic engagement activities by APSU members also increased over two-fold.

More than 200 members raised their voices for systemic change across a range of activities. These included contributing to the Victorian Alcohol and other Drug Strategy and the Royal Commission into Victoria's Mental Health System crisis reforms.

APSU had input into consumer resource and service development for Nexus at St Vincent's Hospital and the City of Darebin and consulted on Victoria's AOD intake system through VAADA.

It also continued to assist the Department of Justice and Community Safety's liquor regulation lived and living experience advisory committee, providing ongoing assistance to manage the committee and support members.

Participants in APSU's training opportunities rated them highly, with APSU receiving an overall nine out of 10 net promoter score.

Mental health advocate Simon Katterl led advocacy training, while APSU staff ran Foundation and Speaker Bureau training sessions.

"The trainers were engaging and relatable," one member said. "I felt empowered after the session with the knowledge acquired and belief that my advocacy can make a difference."



Meanwhile, PACE continued to grow, with 27 people attending the statewide Community of Practice for people with lived and living experience of the impacts of alcohol and drug use.

The PACE community works to build members' skills to use their voice and expertise to influence how AOD supports are designed and delivered, combat stigma and discrimination and build awareness.

Meetings are led by members, with APSU providing secretariat support.

Guest speakers included Mary O'Hagan, then Executive Director, Lived Experience, Victorian Department of Health, and Mark Chenery from Common Cause.



APSU member Bianca at the launch of Nexus consumer resources she contributed to

"None of it would have been possible without APSU. They're doing their best to make people like Ashley count, to de-stigmatise, and to show deep respect for those whose lives have been cut short by addiction."

- Linda, APSU member

Highlights

- + Membership grew to 800, APSU's highest-ever
- + The number of strategic engagement activities by APSU members grew, with more than 200 members raising their voices for systemic change
- + APSU reached the milestone of 25 years of advocacy

Linda, APSU member

"I first heard about SHARC in 2016 through a friend in Carnegie. They were running a six-week course for families dealing with addiction, and I joined when it came to Footscray because I needed help with my son, Ash, who has since lost his life to addiction.

After Ash died, with SHARC's support, I began advocating for change – even knocking on the Minister's door to help set up a lived experience committee on liquor regulation.

None of it would have been possible without APSU. They're doing their best to make people like Ashley count, to de-stigmatise, and to show deep respect for those whose lives have been cut short by addiction.

And that really helps me be an advocate – to know that I have SHARC to go to. It gives me something to get up for."

"The trainers were engaging and relatable. I felt empowered after the session with the knowledge acquired and belief that my advocacy can make a difference."

– Training course participant

Empowering boost for carers

With more than 20 applications, it was tough to make the final selection for the Regina Brindle Grant Program this year.

Established in 2019, the initiative honours Regina's significant contribution to promoting the voices of people with lived and living experience of AOD and mental health issues.

Project grants of up to \$5000 are awarded annually to Victorian AOD and mental health service users, people with LLE, and their families and carers.

Inner South Family and Friends (ISFAF), a voluntary group of family and supporters calling for change in the mental health service system for over 30 years, was chosen as the grant recipient.

ISFAF used the grant to host a weekend retreat in Bendigo to empower participants to advocate for human rights in AOD and mental health.

As a result, a position paper is being developed to educate and advocate for change at the political, systemic, and service levels. It will be a key tool in ISFAF's 2026 state election campaign.

The grant was life-changing for carers of individuals with mental health and addiction challenges, said Judi Burstyner from ISFAF.

"The benefits gained will help them to better help their loved ones, leading to improving the lives of carers, consumers across the state and all those around them.

"The snowball effect of this cannot be over-estimated long term."

Peer Projects

Two discipline frameworks for the Lived and Living Experience Workforce (LLEW) were launched by Peer Projects in March.

SHARC led the cross-sector development of the frameworks for the AOD lived experience workforce and the AOD family/supporter LLEW in Victoria.



Oscar and Amelia presenting the discipline frameworks at the Victorian AOD Service Providers Conference in June

The frameworks are an important step in the recognition of LLE work as distinct disciplines. As well as decreasing role confusion for LLE workers and highlighting the benefits of LLE work, they are designed to help non-LLEW staff in AOD and mental health organisations better understand, support and work alongside the LLEW.

The frameworks are intended to better embed LLE workers within workplaces and ensure they are valued for their unique role within multidisciplinary teams.

A peer worker who attended the launch said the frameworks would have a positive personal and professional

impact. "To be able to present people with our frameworks takes away part of that mental and emotional labour of having to educate people on my role and the value of peer work."

The range of training and supports provided by Peer Projects has significantly expanded due to new and ongoing Victorian Department of Health funding to support the growing AOD workforce.

Among the newly developed courses is an Introduction to Peer Work, which was delivered to 105 people over six sessions this year.

"I learnt the difference between peer work and peer support," a participant said. "It's highlighted how much I want to continue with this path not only to benefit myself but others suffering as I was."

This and the program's other training helped to shape best practice peer work throughout the AOD sector this year, bridging the gap between clinical staff and service users.

Peer Mentors in Justice (PMU) performed a similar role as they supported participants in family drug treatment courts, and county and magistrates' courts across Melbourne, Dandenong, Ballarat, and Shepparton.

The mentors provided practical and peer support, shared their lived experience of the justice system, and helped participants develop life skills and coping strategies.

They also enhanced understanding of participant experiences by forming lived experience panels to share their stories as part of training for court staff.

"I'm the only designated lived experience worker in a clinical setting, so SHARC has been a lifesaver for me."

- Cindy, Community of Practice member

"I learnt the difference between peer work and peer support. It's highlighted how much I want to continue with this path."

- Training participant



Members of the discipline frameworks working group at the LLEW forum in May

LLEW forum a sold-out success

Hundreds of people attended the 2025 Lived and Living Experience Workforce (LLEW) forum in March.

Produced and hosted by Peer Projects, the sold-out Melbourne event was the first of its kind in Victoria.

A full day of panels, presentations and workshops drew more than 350 LLE consumer and family/carer workers from the AOD and mental health sectors.

Themed Distinct Disciplines – Collectively Leading Change, the free forum was also an opportunity for discussion, connection, and celebration.

Attendees considered issues impacting LLE workers, reflected on achievements across the sector and explored next steps as a workforce.

Sessions ranged from the evolution of the family/carer LLEW, to applying the consumer perspective to leadership, pressures faced by migrant and refugee communities, and peer-led online harm reduction for young people.

Feedback from participants was overwhelmingly positive. "It was an overall awesome forum," one said. "Can't wait to be a part of the next one."

The event, led by SHARC with the Victorian Department of Health, was a collaboration with Tandem, VMIAC, Harm Reduction Victoria, CMHL and Mental Health Victoria.

Highlights

- +** Produced and hosted the Lived and Living Experience Workforce (LLEW) forum for more than 350 LLE consumer and family/carer workers from the AOD and mental health sectors
- +** Led and launched two discipline frameworks for the AOD lived experience workforce and the AOD family/supporter LLEW
- +** Developed an Introduction to Peer Work course to address the lack of funded lived and living experience training for the emerging workforce and delivered it to 105 people over six sessions

Cindy, Community of Practice member

"I'm the only designated lived experience worker in a clinical setting at WRAD Health, so SHARC has been a lifesaver for me.

Being part of the Victorian AOD Peer Workforce Community of Practice at SHARC means I get to network with other peer workers, bring any issues that I have, and get their help with strategies.

It meant I was involved in consultations for creating the discipline frameworks for LLE workers, which was rewarding.

I have external supervision with SHARC as well, which gives me a safe space to vent. Supervision helps me stay focused on what my role is as a peer worker, to keep within my scope of practice and not take on things that aren't necessarily mine.

Because I don't have a team of peer workers in my workplace, support from SHARC is the thing that helps me to stay passionate about what I do."

Intentional Peer Support

SHARC is the Australian hub for IPS, a transformative model of peer support that focuses on mutual learning, connection, and growth.

The intention of the hub is to create a community for people who practice IPS, and to use peer support for social change.

Engagement with the hub surged this year, and there was significant growth in demand for training.

Interest from individuals, organisations, and state health departments in every state and territory drove the increase. Demand for the Core, Advanced, and Managers training programs was particularly high.

In total, 700 people attended 35 training programs delivered by the IPS team, both in person and online.

Participants learned to shift from helping to learning together, from individual stories to shared meaning, and from fear to hope.

Training sessions are highly interactive, incorporating reflection, role play, and real-world application to build confidence and skill in mutual support.

The programs fostered strong connections among participants, with many describing the experience as transformative for their personal practice and workplace culture.

As a result of the unprecedented levels of interest, the IPS trainer pool continued to expand, increasing the hub's national reach and delivery capacity.

Looking ahead, the focus is on strengthening collaboration through national gatherings, trainer connection days, and deepening international partnerships.

With demand for IPS continuing to grow, the hub is well positioned to support a thriving and connected peer community across Australia.

“Extremely neurodivergent-friendly, the fidget toys, bean bags and lighting changes enabled me to be comfortable as I learned.”

- Riley, training participant



National trainers Tim and Manal in action

RILEY, TRAINING PARTICIPANT

“I have been a part of peer support for over 20 years and have never experienced training this thorough, understanding, and thought-provoking.

Extremely neurodivergent-friendly, the fidget toys, bean bags and lighting changes enabled me to be comfortable as I learned.

I felt safe, understood, and that I had space to grow and learn with peers working in similar spaces to me.

I am wanting more, wanting to do the advanced training and maybe one day become a facilitator myself. Thank you, thank you, thank you.”

Name has been changed

Launched in November, the LLEAH program supports Victorian mental health and AOD organisations to, develop grow, and sustain Lived and Living Experience Workforces (LLEW).

LLEAH, or Lived & Living Experience at Heart, leverages SHARC's expertise in LLEW.

The program is being led by SHARC, in partnership with the Victorian Department of Health, Yale University, US, and LLEW development expert, Dr Louise Byrne.

LLEAH is delivering two projects designed to revolutionise the integration of LLE workforces. Both aim to boost employee engagement and retention, create career pathways, and enhance development opportunities.

The Learning Collaborative (TLC), which began in December, has 10 organisations participating in a 12-month pilot led by the Yale University Program for Recovery and Community Health (PRCH).

Yale's successful model, which has been adapted to the Victorian context, is designed to ensure the invaluable contributions of LLE workers are recognised, valued, and supported.

TLC is believed to be Australia's first LLEW learning collaborative. In addition to a formal learning program, participating organisations have received individual sessions with technical advisers to determine their specific LLEW development needs.

Meanwhile, the Supporting Organisational Lived Experience (SOLE) project sees SHARC working one-on-one with organisations.

SOLE provides guided assessments and tailored supports to determine an agency's current levels of LLEW development and to support organisational change.

The project uses an assessment tool developed by Dr Byrne and SHARC, based on the National Lived Experience Workforce Development Guidelines.

LLEAH is funded for a further three years.

"Hearing from experts in lived experience and peer worker roles has been invaluable."

- Amy, program participant

Amy, LLEAH participant

"The Learning Collective has been incredibly beneficial for us at Anglicare. Hearing from experts with extensive experience in lived experience and peer worker roles, who have dedicated much of their careers to researching this, has been invaluable.

Having evidence-based approaches behind the concepts discussed has really helped us further our peer worker program within Anglicare.

I think for the sector more broadly, it has really challenged the perception that peer work is perhaps 'less than.' And I think with the relationships we have built through SHARC, we will still be able to reach out with a query.

There's a sense of 'no wrong door' and wanting to be there to help every step of the way."

"Having evidence-based approaches behind the concepts discussed has really helped us further our peer worker program."

- Amy, program participant



Eddie Moore (standing, centre) with staff during cultural awareness training

Cultural awareness training for all staff was an important highlight among a range of professional development opportunities.

Nyuka Wara's Eddie Moore, a proud Wemba Wemba, Wotjobaluk and Palawa man, provided valuable insights into historical and contemporary issues impacting Aboriginal and Torres Strait Islander communities.

Eddie shared strategies to support reconciliation and respectful engagement, and practical tools for creating culturally safe and inclusive environments.

Training in project management, productivity and risk management were among the other professional development activities this year.

SHARC continued to rate highly as an employer, with our second annual staff survey finding 96 per cent of staff would recommend SHARC as a great place to work.

More broadly, it was a period of considerable progress for Shared Services, which was formed in 2023 to provide support across SHARC's programs.

There was a focus on strengthening SHARC's internal systems and infrastructure, including using data and technology to enhance service delivery, accountability, and impact measurement.

A thorough tender process was undertaken to appoint new external auditors as our previous auditors, Saward Dawson, had supported SHARC for longer than the best practice maximum of four years. We are very appreciative of the excellent service Saward Dawson provided.

Accrue Melbourne, our new auditors, bring strong experience in the not-for-profit sector and their commitment to governance aligns well with SHARC's values and priorities.

In response to increasing reliance on digital tools and remote collaboration, we remain committed to ongoing evaluation and improvement of our technology ecosystem.

The rollout of SHARC's digital transformation plan is a key priority, ensuring the systems we use are fit for purpose, future-ready, and aligned with sector best practice.

By investing in these areas, we are addressing the underlying systems that support community-facing work, ensuring SHARC remains responsive, efficient, and capable of delivering high-quality services.

Highlights

- +** Cultural awareness training for all staff was a stand-out in a full program of professional development opportunities
- +** SHARC is a great place to work, according to 96 per cent of staff surveyed in December
- +** Significant upgrades of SHARC's finance, business, and information and computer technology systems completed

Bill, IT intern

"I did a work experience placement at SHARC as part of the state government's Digital Jobs program. I was very fortunate to be matched with SHARC.

I supported several key IT initiatives during my 12-week placement, including working on the SharePoint site and assisting with drafting cybersecurity policies.

SHARC was really involved in staff training, and I had the opportunity to participate in productivity training and cultural awareness training, which was new for me.

I became one of the 'SHARCIES,' and built strong relationships. Everyone was very supportive. The culture was inclusive, and mission driven. I learnt a lot – collaboration, empathy, patience, and communication.

It taught me to see that IT and cybersecurity are not just technical functions in the organisation – they enable people to do meaningful work effectively and efficiently. It was a very special experience."

"It taught me to see that IT and cybersecurity are not just technical functions in the organisation – they enable people to do meaningful work effectively and efficiently. It was a very special experience."

– Bill, IT intern

HONOURED TO SUPPORT BIG FEELS

It was a big year for the Big Feels Club, which has been auspiced by SHARC since 2018.

Big Feels launched a suite of lived experience-led workplace talks about living and working with complex mental health conditions.

It was created after a survey of Big Feels' 7000-strong peer support community in late 2024. The results revealed people found managing their mental health

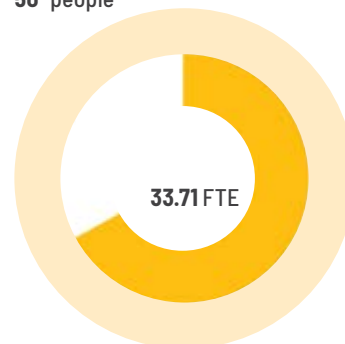
while holding down a job one of the hardest things to navigate.

The sessions were delivered to more than 400 professionals, including a pilot series with the Victorian Department of Health.

Meanwhile, the acclaimed Big Feels at Work podcast and companion sessions continued to support people working in the mental health and addictions sectors.

Workforce profile

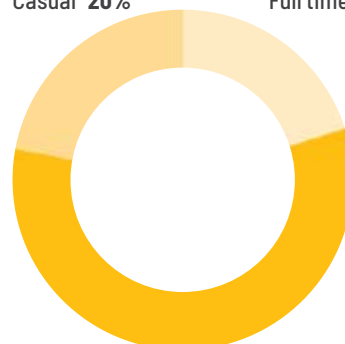
50 people



Staffing breakdown

Casual 20%

Full time 22%

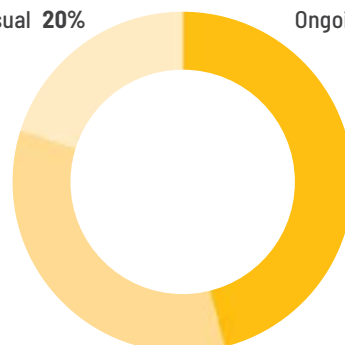


Part time 58%

Employment status

Casual 20%

Ongoing 46%



Fixed term 34%

Treasurer's report



Bella Anderson

SHARC is in an even stronger position than the previous financial year, thanks to increased revenue and careful management of expenditure.

For the year ended 30 June 2025, SHARC recorded a surplus of \$442,034 – a 74 per cent increase from the prior year's result. This strengthened our operating margin to 5.6 per cent, up from 3.7 per cent in 2024.

The increase in revenue of nearly \$1 million was primarily due to greater state government support.

This enabled SHARC to expand its partnerships – including an important collaboration with Yale University, US – and increase capacity to deliver our programs.

While total expenses rose in line with our growth in funding and activity, SHARC continued to manage costs prudently.

Higher staffing levels, reflecting additional state government investment, drove an increase in employee expenses, while strategic investments were made in IT systems, Board training, accreditation processes, and staff development.

Offsetting these increases in expenditure were lower consulting costs, following the completion of a major strategic planning project the previous year, and tighter control over general operating expenses.

SHARC's financial position at 30 June 2025 remains strong, with total assets of \$10.18 million and net assets rising to \$5.10 million.

Cash reserves remain healthy at just over \$3 million, supported by modest increases in other financial assets (term deposits) and a stable base of property and equipment.

Although employee benefit provisions grew in line with our expanding workforce, total liabilities decreased by eight per cent to \$5.08 million. This was largely due to lower income received in advance and reduced lease obligations.

Overall, SHARC's surplus and sound balance sheet highlight a strengthened financial foundation and the organisation's long-term sustainability.

It is important to recognise, however, that while the surplus appears strong, SHARC has invested little in its facilities in recent years.

As we look ahead, we know we must invest in our office space and infrastructure to better support staff and the continued growth of SHARC.

The funds generated this financial year will therefore be reinvested in coming years to ensure we have the capacity, systems, and facilities we need.

In closing, I would like to thank the finance team for their prudent decision-making and responsible management, thus ensuring SHARC's financial sustainability.

Statement of financial position

As at 30 June 2025

	2025	2024 restated
ASSETS	\$	\$
CURRENT ASSETS		
Cash and cash equivalents	3,006,119	2,852,558
Trade and other receivables	265,790	560,379
Other financial assets	3,135,573	3,041,403
Other assets	69,856	35,217
TOTAL CURRENT ASSETS	6,477,338	6,489,557
NON-CURRENT ASSETS		
Trade and other receivables	81,884	-
Property, plant and equipment	3,491,462	3,508,563
Right-of-use assets	125,275	198,541
TOTAL NON-CURRENT ASSETS	3,698,621	3,707,104
TOTAL ASSETS	10,175,959	10,196,661
LIABILITIES		
CURRENT LIABILITIES		
Trade and other payables	740,633	835,447
Borrowings	556	106
Lease liabilities	88,999	115,491
Employee benefits	396,817	310,355
Income in advance	3,719,836	4,176,874
TOTAL CURRENT LIABILITIES	4,946,841	5,438,273
NON-CURRENT LIABILITIES		
Lease liabilities	45,765	88,970
Employee benefits	84,498	12,597
TOTAL NON-CURRENT LIABILITIES	130,263	101,567
TOTAL LIABILITIES	5,077,104	5,539,840
NET ASSETS	5,098,855	4,656,821
EQUITY		
Reserves	1,959,353	1,959,353
Retained earnings	3,139,502	2,697,468
TOTAL EQUITY	5,098,855	4,656,821

Statement of profit & loss

For the year ended 30 June 2025

	2025	2024 restated
Revenue	\$	\$
	\$ 7,879,622	6,900,081
Employee benefits expense	(4,655,616)	(4,064,051)
Depreciation and amortisation expense	(171,299)	(190,369)
Program expenses	(1,320,597)	(1,148,370)
Administrative expenses	(568,433)	(398,672)
Consulting and professional fees	(304,550)	(426,176)
Motor vehicle expenses	(103,633)	(72,142)
Audit fee	(24,228)	(21,660)
Cleaning expenses	(31,616)	(24,140)
Repairs and maintenance	(20,592)	(66,603)
Occupancy expenses	(201,910)	(147,123)
Other expenses	(25,677)	(75,316)
Finance expenses	(9,437)	(11,785)
Surplus/(deficit) for the year	442,034	253,674
Other comprehensive income	-	-
Total comprehensive income for the year	442,034	253,674

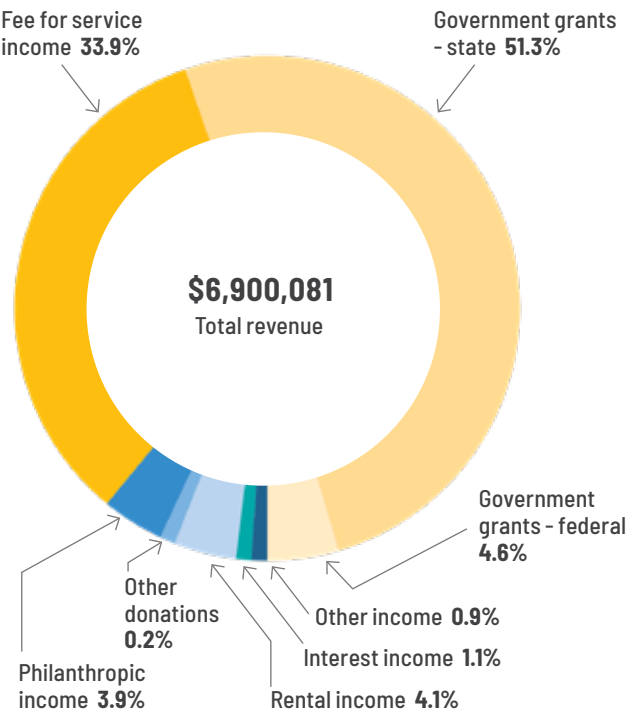
Statement of cash flows

For the year ended 30 June 2025

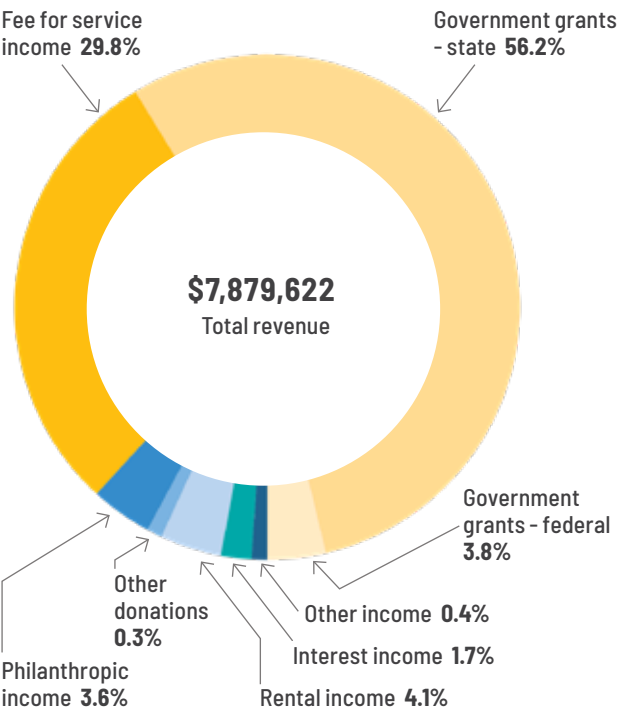
	2025	2024 restated
CASH FLOWS FROM OPERATING ACTIVITIES	\$	\$
Receipts from government, donors and customers	8,331,489	8,351,649
Payment to suppliers and employees	(8,037,450)	(6,747,344)
Interest received	113,306	77,298
Interest paid	(9,437)	(8,943)
Net cash provided by/ (used in) operating activities	397,908	1,672,660
CASH FLOWS FROM INVESTING ACTIVITIES		
Fixed asset purchases	(18,128)	(8,237)
Redemption (placement) of term deposits	(94,170)	(1,734,653)
Net cash provided by/ (used in) investing activities	(112,298)	(1,742,890)
CASH FLOWS FROM FINANCING ACTIVITIES		
Net (repayment)/drawdown of bank loan	450	(113)
Payment for lease liabilities	(132,499)	(110,908)
Net cash provided by/ (used in) financing activities	(132,049)	(111,021)
Net increase/(decrease) in cash and cash equivalents held	153,561	(181,251)
Cash and cash equivalents at beginning of year	2,852,558	3,033,809
Cash and cash equivalents at end of financial year	3,006,119	2,852,558

Revenue mix

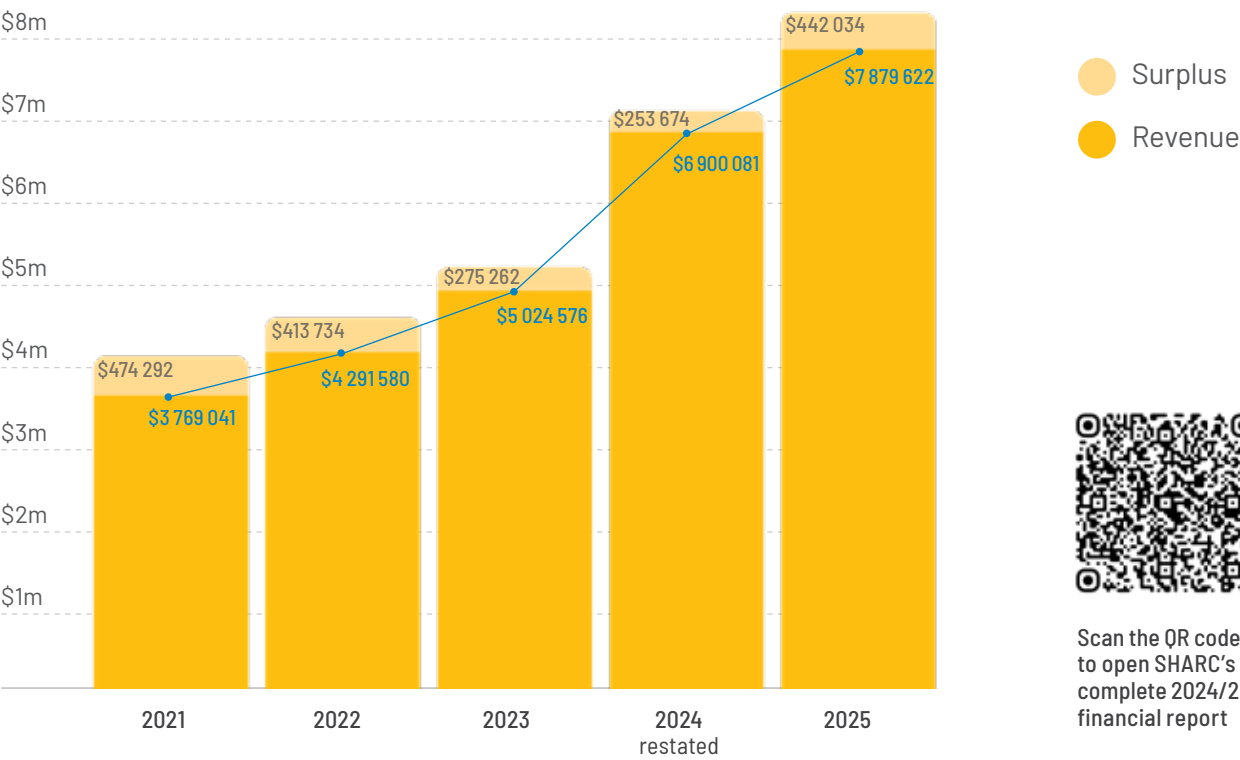
2024 restated



2025



Revenue growth 2020-2025



How you can support our work

Sign up as a volunteer

Our programs depend on the support of volunteers, who are welcomed as members of the SHARC community. There are many different roles available, and SHARC provides comprehensive training and support.



Make a donation

By choosing to make a one-off or regular tax-deductible donation, you are helping us to continue our vital work and improve the services we provide. Donations can be made directly online.



Sponsor a group or program

Help to create meaningful change by supporting a SHARC community group or program financially. From our residential peer programs for adults and young people to support groups for family members impacted by drugs, alcohol and gambling, we have a variety of initiatives which would value your support.



Become a member

By becoming a member of SHARC, you endorse our work and engage with our community. Membership includes invitations to SHARC (and affiliated) events and voting rights to elect SHARC's Board.



Leave a bequest

Leaving a gift for SHARC in your will creates a powerful legacy that enhances the lives of those we support, helps to expand our services and programs, and positively impacts the community. If you would like to write or amend your will to include SHARC, we encourage you to discuss your decision with your loved ones. This will ensure they understand and support your reasons for choosing to help SHARC in such a powerful way.



Show your support

There are many ways to get behind our work and help to reduce stigma and discrimination. Spread the word about SHARC, and the issues we are addressing, among your family, friends, and colleagues. On social media, you can raise awareness by following us and sharing our posts and stories. The more we encourage others to support us, the better the outcomes are for our community.



**To find out more, call 03 9573 1700
or email info@sharc.org.au**

Self Help Addiction Resource Centre Ltd

140 Grange Road, Carnegie, VIC 3163

 03 9573 1700

 info@sharc.org.au

 sharc.org.au

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 Self Help Addiction
Resource Centre - SHARC

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Helpline (24/7) – 1300 660 068