

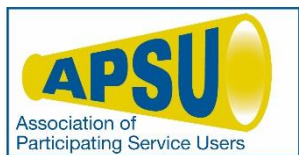
Creating and Valuing Sustainable Networks

Wayne Wright

Manager

Southern Dual Diagnosis Service

Monash Health



APSU is a service of sharc



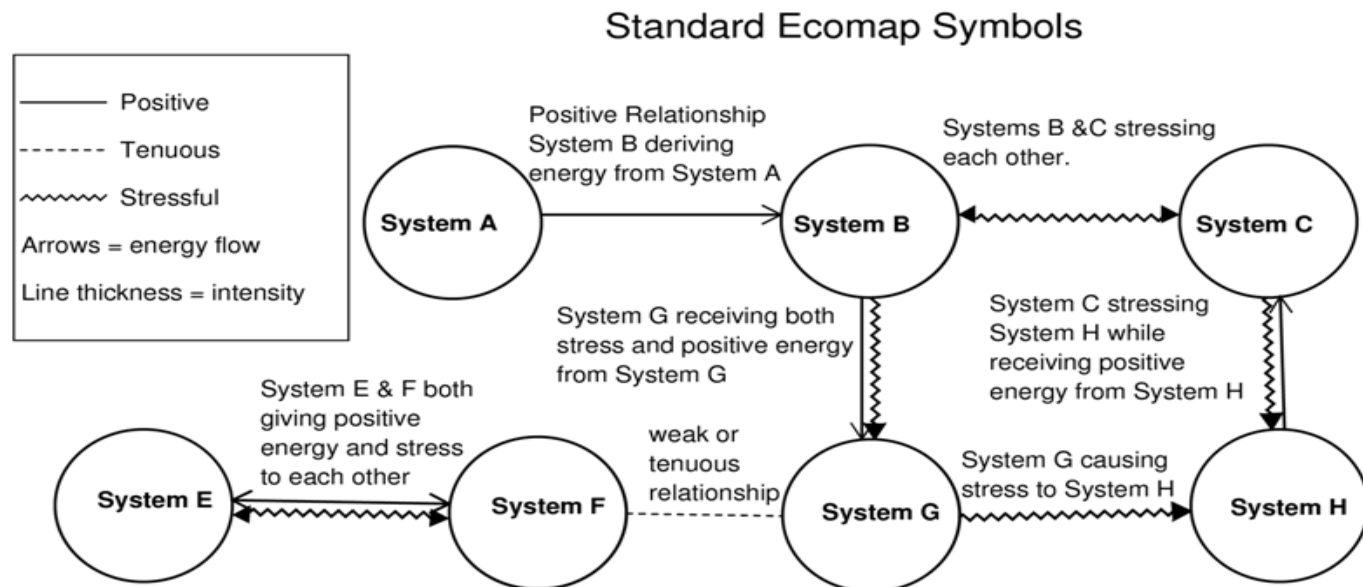
Understanding Change

- Definition of change is to make or become different
- We often do not communicate the reasons change is important
- Consultation is often not a two way process
- Different does not always mean better



Complex Service System

- Need to understand the service system that we work
- Acknowledge that the service system can be complex
- Utilising systems approach to understand the cultural context



Building Networks

- Shared values can be a common thread
- Acknowledge the roadblocks
- Consultation is often not a two way process
- Different does not always mean better



Sustaining Change

- Highlight the value of teamwork and collaboration
- Invest in change agents
- Small incremental change is usually more sustainable
- Celebrate the wins as you move along

