#### **Guide to Starting a Consumer Group**

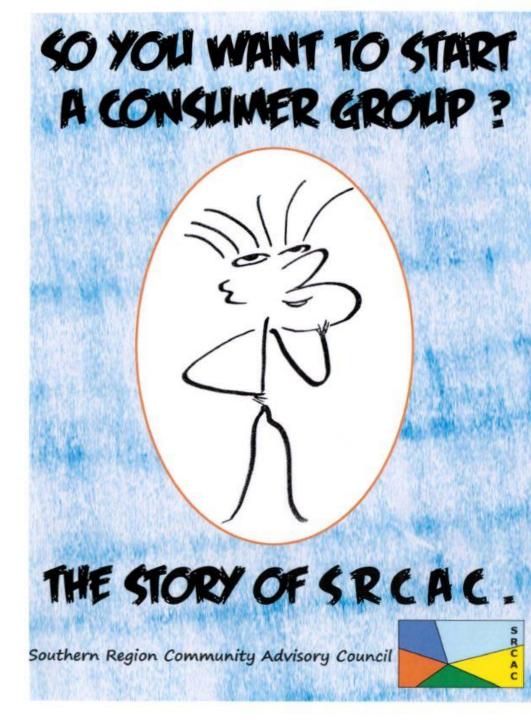
Russell Chilcott & Richard Gornall





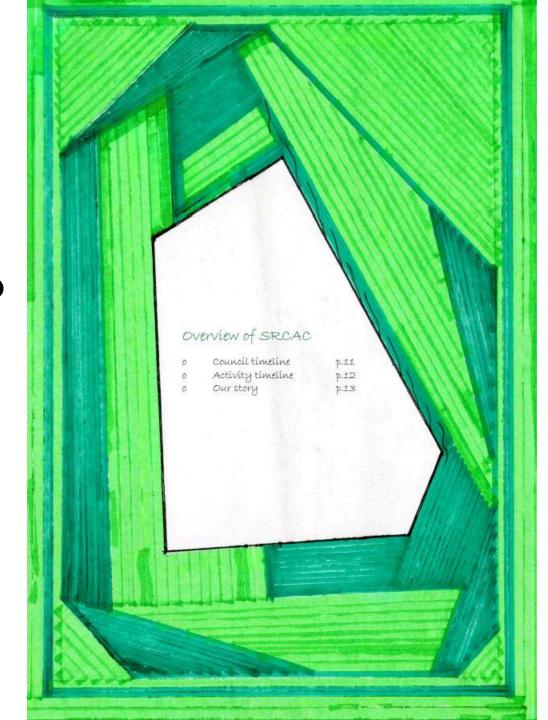


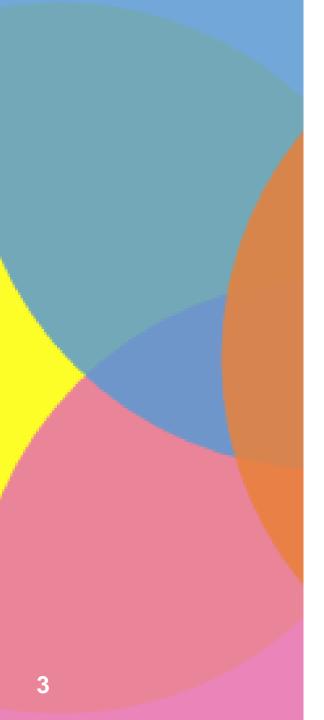
A Resource Kit for getting an Independent Consumer Group up and running.



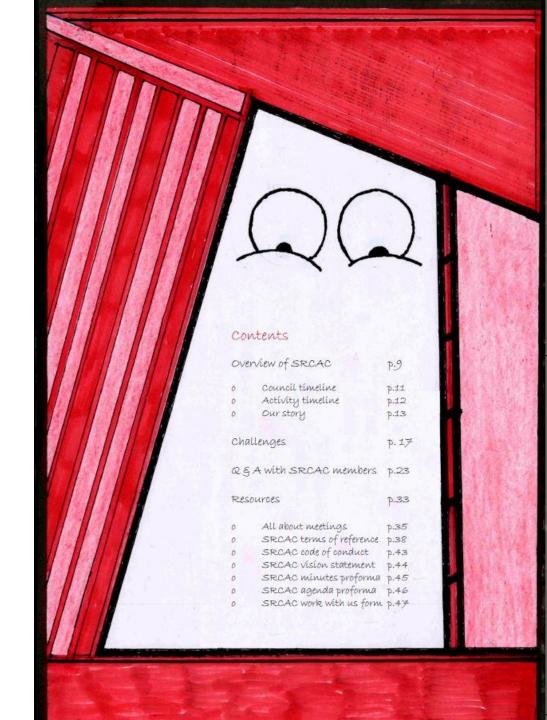


# Where Does It Come From?



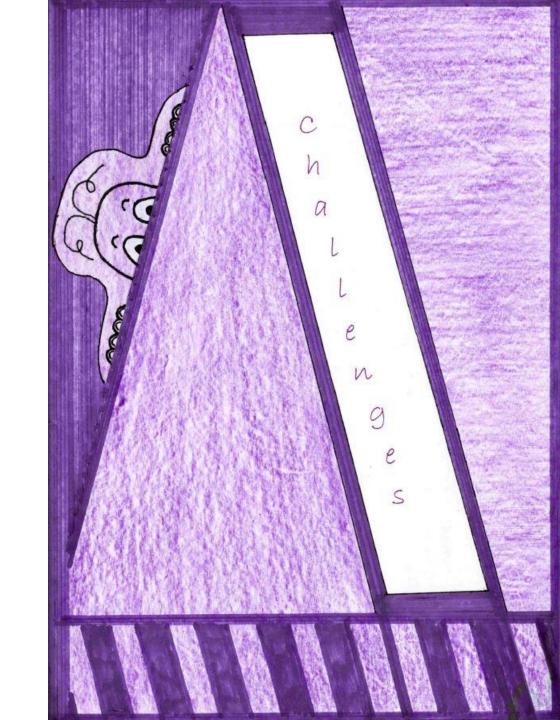


#### What's in It?



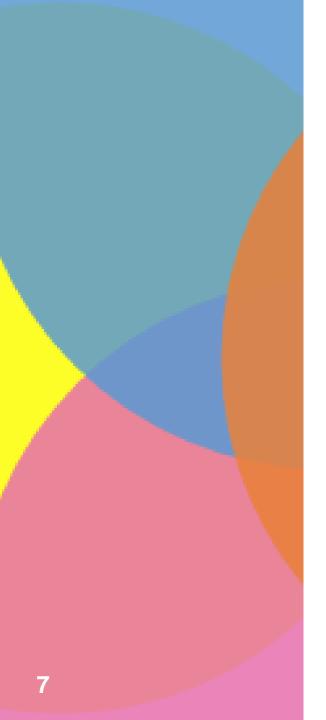


## Who's it For?



#### What are the Benefits?

- Independent Consumer Lens
- Council not aligned to any particular ethos/model
- Includes Family Members who can find it difficult to link with Service Providers
- The experience of being on the Council can open other doors for Consumers



#### **Thank You**

