

Exercise 1

Consumer Participation in AOD Services Questionnaire

1. I understand what consumer participation in AOD services means **Yes** **No** **Unsure**
2. I think consumer participation is important to the effective running of an AOD service
Yes **No** **Unsure**
3. Only people with AOD issues should be classified as consumers **Yes** **No** **Unsure**
4. Consumers of AOD services are an untapped resource for AOD organisations
Yes **No** **Unsure**
5. Barriers to consumer participation are too difficult to overcome **Yes** **No** **Unsure**
6. There is good evidence on benefits of consumer participation to AOD service delivery
Yes **No** **Unsure**
7. Families should stay out of the way when AOD services are supporting their loved ones
Yes **No** **Unsure**
8. People with co-occurring AOD and mental health issues can be involved in consumer participation **Yes** **No** **Unsure**
9. People of diverse backgrounds have the same barriers to consumer participation
Yes **No** **Unsure**
10. AOD service users can participate in all areas of service development and delivery
Yes **No** **Unsure**
11. Effective consumer participation involves careful preparation and planning
Yes **No** **Unsure**
12. Auditing current and past consumer participation activities should be the first step in developing a consumer participation plan **Yes** **No** **Unsure**
13. When building new consumer participation activities, service users should be involved only after planning is completed **Yes** **No** **Unsure**
14. Less than 15% of AOD organisations involve their service users in staff selection processes **Yes** **No** **Unsure**
15. Training of service users for consumer participation should be as needs arise
Yes **No** **Unsure**
16. The most important reason for evaluating consumer participation activity is for reporting back to funding bodies **Yes** **No** **Unsure**